General FAQ's: Who do I contact for warranty questions or to troubleshoot any problems with my item?

Normal
0
MicrosoftInternetExplorer4

<!--
/* Style Definitions */
p.MsoNormal, li.MsoNormal, div.MsoNormal
{mso-style-parent:"";
margin:0in;
margin-bottom:.0001pt;
mso-pagination:widow-orphan;
font-size:12.0pt;
font-family:"Times New Roman";
mso-fareast-font-family:"Times New Roman";}
a:link, span.MsoHyperlink
{color:blue;
text-decoration:underline;
text-underline:single;}
a:visited, span.MsoHyperlinkFollowed
{color:purple;
text-decoration:underline;
text-underline:single;}
@page Section1
{size:8.5in 11.0in;
margin:1.0in 1.25in 1.0in 1.25in;
mso-header-margin:.5in;
mso-footer-margin:.5in;
mso-paper-source:0;}
div.Section1
{page:Section1;}
-->

/* Style Definitions */
table.MsoNormalTable
{mso-style-name:"Table Normal";
mso-tstyle-rowband-size:0;
mso-tstyle-colband-size:0;
mso-style-noshow:yes;
mso-style-parent:"";
mso-padding-alt:0in 5.4pt 0in 5.4pt;
mso-para-margin:0in;
mso-para-margin-bottom:.0001pt;

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URL: http://www.bayoufitness.com/faq/index.php?action=artikel&cat=1&id=1&artlang=en

mso-pagination:widow-orphan;
font-size:10.0pt;
font-family:"Times New Roman";}

For Total Trainers, EF Products, X-Mark Dumbbells
and Bayou Fitness brand Dumbbells or weight benches you would contact us directly via email (service@total-trainer.com),
Live Chat or phone (1 800 847 3988 during business hours, 8A-5P CST,
Monday-Friday). For all other products, you would contact the manufacturer of your product. This contact data is on the cover of your manual or in your warranty information in this same manual. We have no parts or technical knowledge of any products that we do not warrant and cannot assist with warranty, parts, service or troubleshooting issues. For the items that we do warrant, we are unable to provide any parts or troubleshooting assistance without a current part number and the model number (or complete name) of your item. Our agents cannot, under any circumstances, provide you with a part based on a description, they must have a part number. The part numbers are all listed on the exploded diagram in your user’s manual.
If you need a copy of an exploded diagram, we may be able to email this to you.

Unique solution ID: #1000
Author: B.F.
Last update: 2010-12-10 12:30

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