

General FAQ's: What is your return policy?

Normal
0

false
false
false

EN-US
X-NONE
X-NONE

MicrosoftInternetExplorer4

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```
/* Style Definitions */  
table.MsoNormalTable  
{mso-style-name:"Table Normal";  
mso-tstyle-rowband-size:0;  
mso-tstyle-colband-size:0;  
mso-style-noshow:yes;  
mso-style-priority:99;  
mso-style-qformat:yes;
```

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mso-style-parent:"";
mso-padding-alt:0in 5.4pt 0in 5.4pt;
mso-para-margin:0in;
mso-para-margin-bottom:.0001pt;
mso-pagination:widow-orphan;
font-size:11.0pt;
font-family:"Calibri", "sans-serif";
mso-ascii-font-family:Calibri;
mso-ascii-theme-font:minor-latin;
mso-fareast-font-family:"Times New Roman";
mso-fareast-theme-font:minor-fareast;
mso-hansi-font-family:Calibri;
mso-hansi-theme-font:minor-latin;
mso-bidi-font-family:"Times New Roman";
mso-bidi-theme-font:minor-bidi;}

All

items sold by Bayou Fitness are covered under a 30 day return policy. A customer must phone or email Bayou Fitness Products during normal business hours within the first 30 day period (beginning the day the item is delivered) to be granted a Return Authorization Number. This RA number must accompany the package when it is returned. The RA is valid for 10 days and the item must be returned within that period. The package must return in the original box with all attachments and accessories via the same type of carrier (if the item arrived on a pallet with a freight company, it must be returned on a pallet with a freight company, if it arrived via FedEx or UPS, it can be returned with FedEx or UPS). Many of our items ship from the manufacturer or satellite warehouses so the package must return to the address provided on the RA return form that is emailed to you. If the item purchased is a DVD or CD, the plastic wrap must be unopened. Upon receipt and inspection of the item, a refund will be issued only to the original method of payment, less all applicable initial shipping fees (there are no initial shipping fees deducted if the item has free shipping), any fees for broken or missing parts or improper returns and a minimum 15% restocking fee (some manufacturers charge a higher fee so please visit the ad for the product to learn if a higher restocking fee is charged). The return freight must be prepaid by the consignee and failure to do so (i.e. returning the item C.O.D. or refusing the delivery of the item) will result in the initial shipping amount Bayou Fitness paid on the item (regardless of the shipping cost originally paid by the consignee) and full return shipping and handling fees being deducted from the refund. Always insure the item and make careful note of the tracking number for the returning package. This will aid in any claims should the package be lost or damaged in shipping.

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